

# Introducing a better way to stay informed during a power outage.



Two-way communications let you report an outage as well as be alerted about a possible outage, which means staying in the know, anytime, anywhere.

Personalized notifications are sent the way you want them—text, email or phone call.

**Nobody likes when the power goes out. If it does, our outage alert system enables you to be in the know more than ever through phone, text or email alerts—even if you haven't reported it. The system lets you:**



Set preferences



Report an outage or receive a notification



Receive restoration updates



Get a notification when power is back on

A more personalized notification process, the way you want it.

Text **REG** to **64743 (NGRID)** or visit **[ngrid.com/connect](https://ngrid.com/connect)** to get started.

**nationalgrid**