

**East Longmeadow Public School Food Service
Limited English Proficiency**

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-888-877-8353 code 47570**. (TTY: 1-800-720-3480; MassRelay).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-888-877-8353 code 47570**. (TTY: 1-800-720-3480; MassRelay).

Mandarin Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電**1-888-877-8353 code 47570**。(TTY: 1-800-720-3480; MassRelay).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-888-877-8353 code 47570**. (TTY: 1-800-720-3480; MassRelay).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-888-877-8353 code 47570**. (TTY: 1-800-720-3480; MassRelay).

Haitian Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-888-877-8353 code 47570**. (TTY: 1-800-720-3480; MassRelay).

Non-Discrimination Statement:

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To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. **mail:**
U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or
2. **fax:**
(833) 256-1665 or (202) 690-7442; or
3. **email:**
program.intake@usda.gov

This institution is an equal opportunity provider.

East Longmeadow Public Schools
Audio and Video Remote Interpreting



Option 1: Access to both audio & video for both spoken languages and American Sign Language (ASL).

1. Launch the Propio ONE app: Search for "Propio ONE" in the App Store or Google Play Store, and download the app to your device.

Or launch the desktop browser/PC (Chrome):
<https://one.propio-is.com/>

2. Log in Enter User Code: j3XDWA
 Click LOG IN

3. Language Search for or scroll to the language.

 Click the audio icon to connect to an audio only interpreter.

 Click the video icon to connect to a video interpreter.



Access Code: 31533

Option 2: Access to audio for spoken languages only.

 To connect by telephone, dial:
1-913-914-9304

Visit LanguageCodes.info for complete list of codes.

If the primary number is unavailable, please dial 1-866-386-1284

Language	code	Language	code	Language	code	Language	code
Albanian	47	French	26	Korean	30	Samoan	79
Amharic	39	Fulani	36	Kurdish	76	Serbian	62
Arabic	23	Georgian	82	Laotian	50	Serbo-Croatian	64
Armenian	59	German	61	Lithuanian	69	Somali	29
Bangla	58	Greek	68	Macedonian	93	Spanish	1
Bengali	48	Gujarati	40	Mai Mai	78	Swahili	38
Bosnian	37	Haitian Creole	28	Malayalam	75	Tagalog	46
Bulgarian	67	Hakha-Chin	95	Mandarin	24	Tamil	85
Burmese	21	Hakka-Chinese	87	Mandingo	89	Teddim	86
Cambodian	51	Hebrew	90	Marshallese	81	Thai	57
Canadian French	55	Hindi	43	Mongolian	72	Tibetan	83
Cantonese	31	Hmong	44	Nepali	25	Tigrinya	45
Chin	32	Ibo	65	Oromo	96	Tongan	97
Chinese	24	Indonesian	70	Pashto	77	Turkish	54
Chin-Hakha	95	Italian	56	Persian	74	Twi	66
Croatian	92	Japanese	63	Polish	42	Ukrainian	71
Dari	80	Karen	34	Portuguese	35	Urdu	41
Dutch	84	Karenni	60	Punjabi	49	Vietnamese	22
Farsi	33	Kinyarwanda	94	Romanian	52	Yoruba	88
Filipino	73	Kirundi	53	Russian	27	All other languages	99