



TOWN OF EAST LONGMEADOW
DEPARTMENT OF PUBLIC WORKS
60 CENTER SQUARE
EAST LONGMEADOW, MA 01028

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

*This report contains important information about your drinking water.
Please translate it or speak with someone who understands it
or ask the contact listed below for a translation.*

Elevated Disinfection Byproduct at the Town of East Longmeadow DPW

Our water system exceeded a drinking water standard, or maximum contaminant level (MCL), for a water disinfection byproduct (DBP). Testing results came from routine monitoring of drinking water contaminants from March 11, 2025, to December 9, 2025. The system concentrations are determined by averaging their concentrations in all samples collected at each sampling location for the past 4 quarter sampling period.

We routinely monitor for the presence of drinking water contaminants. Testing results for the samples collected on December 9, 2025 show that our system exceeded the standard or maximum contaminant level (MCL) for a disinfectant byproduct (DBPs). There was one haloacetic acids (HAA5) MCL exceedance. The tables below show the Locational Running Annual Average (LRAA) for the sample location above the MCL for HAA5s. This is for the monitoring period March 11, 2025 to December 9, 2025. The standard is 60 micrograms per liter [ug/L (parts per billion, ppb)]¹ for HAA5.

HAA Sample Location	MCL	LRAA Q4/25	Readings in LRAA (Q1/25, Q2/25, Q3/25, Q4/25)	Most Recent Sample Result
Harkness PS	60 µg/L (HAA5)	68 µg/L	58, 60, 67, 68 µg/L	67 µg/L

East Longmeadow has experienced elevated HAA5 and/or TTHM during several quarters since 2018.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

Disinfectants like chlorine or ozone added to drinking water sources can interact with natural material in the water to form DBP.

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

In addition, young children (including infants), pregnant women or those who may become pregnant may be potentially more susceptible to risks from exposures to chemicals, such as and HAA5.

For more information, please contact **Felix Vachon** at (413) 525-5400 ext. 1204 or at felix.vachon@eastlongmeadowma.gov

¹ Ug/L=mg/L / 1000



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WHAT IS BEING DONE TO CORRECT THE DBPs ISSUES?

East Longmeadow DPW is in ongoing communication with the Springfield Water and Sewer Commission, which treats the drinking water. As a permanent solution, the Commission has begun rapidly advancing the design of a new drinking water treatment plant. The Commission's existing West Parish Filters Water Treatment Plant was last modernized in 1974 and is not capable of removing current levels of NOM to the extent necessary to meet today's DBP regulations. The Commission continues to adjust the existing treatment process to maximize NOM removal. As a permanent solution, the Commission is preparing to build a new drinking water treatment plant:

- Design of the new water treatment plant was completed in January 2024. The bid for the construction contract will be awarded in June 2024.
- Construction of the new treatment plant is scheduled to start later in 2024 and expected to be complete by September 2028.
- Phase 1 construction of other important plant upgrades was completed in fall 2023.

The new treatment plant will ensure that 21st century standards for regulatory compliance, water quality, and reliability are met. Until the new treatment plant is fully online, the Commission expects there will continue to be exceedances of the MCL for DBPs. Customers will receive notification any time there is an exceedance.

What should I do?

You can choose to limit the amount of tap water used if you are pregnant, may become pregnant or are giving water to young children. For example, you can use water from another source, such as bottled water.

While breast milk can be a source of HAA5 exposure for infants, the Centers for Disease Control and Prevention recommend that nursing mothers continue to breastfeed their babies because of the numerous protective health benefits, despite the potential presence of environmental contaminants.

If you have questions about your water system's operation, water quality monitoring, or response to this issue, please contact the system operator directly. If you have questions about the drinking water regulations or health risks posed by these contaminants², you can contact the MassDEP Drinking Water Program at: program.director-dwp@mass.gov or (617) 292-5770. If you have questions about specific symptoms, you can contact your doctor or other health care provider. If you have general questions about your health, you can contact the Massachusetts Department of Public Health at [1-617-624-5757](tel:1-617-624-5757). Further information is available in MassDEP's HAA5 Drinking Water Information for Consumers Fact Sheet at: <https://www.mass.gov/media/2532591/download>.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

² <https://www.mass.gov/doc/supporting-documentation-for-drinking-water-standards-and-guidelines/download>



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This notice is being sent to you by the East Longmeadow DPW Water Division. PWS ID#: 108500 Date distributed:
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Phone: 413-525-5400 Ext 1204 Email: felix.vachon@eastlongmeadowma.gov

Sincerely,

Felix S. Vachon
Water & Sewer Administrator
Town of East Longmeadow
Department of Public Works