



One Monarch Place, Suite 1500  
 Springfield, MA 01144-1500  
 healthnewengland.org  
 Phone: (413) 787-4000 | (800) 842-4464 | Enrollment Fax (413) 233-2635

# ENROLLMENT/ADD/TERMINATION FORM

PLEASE PRINT AND/OR TYPE INFORMATION. PRINT TO SIGN.

TYPE OF PLAN:  HMO  PPO  GROUP MEDICARE SUPPLEMENT

**CLEAR FORM**

|   |  |   |                         |  |                            |               |                              |   |              |                                 |
|---|--|---|-------------------------|--|----------------------------|---------------|------------------------------|---|--------------|---------------------------------|
| EMPLOYEE NAME (FIRST, LAST)   |  | COMPANY NAME                                |                         | PLAN   |                            |               |                              |   |              |                                 |
| PRIMARY CARE PROVIDER (PCP) (REQUIRED FOR HMO PLANS)  |  | (PCP) PROVIDER ID# (REQUIRED FOR HMO PLANS) |                         | IS THIS YOUR DOCTOR NOW?<br><input type="checkbox"/> YES <input type="checkbox"/> NO |                            |               |                              |   |              |                                 |
| SS# (REQUIRED)  |  | DOB MONTH DAY YEAR                          |                         | GENDER<br><input type="checkbox"/> MALE <input type="checkbox"/> FEMALE              |                            |               |                              |   |              |                                 |
| ADDRESS STREET  |  | APT NO.                                     |                         | P.O. BOX   |                            |               |                              |   |              |                                 |
| CITY  |  | STATE                                       |                         | ZIP  |                            |               |                              |   |              |                                 |
| TELEPHONE (HOME)<br>( ) ( )   |  | TELEPHONE (WORK)<br>( ) ( )                 |                         | EMAIL  |                            |               |                              |   |              |                                 |
| MARITAL STATUS: <input type="checkbox"/> SINGLE <input type="checkbox"/> MARRIED <input type="checkbox"/> DIVORCED <input type="checkbox"/> OTHER |  |   | PRIMARY LANGUAGE SPOKEN |  |                            |               |                              |   |              |                                 |
| ETHNICITY (use codes from back of form)<br>1st  |  | 2nd   |                         | OTHER  |                            |               |                              |   |              |                                 |
| RACE (Use codes from back of form)  |  |   |                         |  |                            |               |                              |   |              |                                 |
| DEPENDENT NAME(S)<br>FIRST LAST (IF NOT SAME AS EMPLOYEE)   |  | ETHNICITY                                   | RACE                    | LANGUAGE   | DATE OF BIRTH<br>MO DAY YR | GENDER<br>M F | SOCIAL SECURITY # (REQUIRED) | PCP NAME (REQUIRED FOR HMO PLANS)<br>FIRST LAST | PROVIDER ID# | IS THIS YOUR DOCTOR NOW?<br>Y N |
| <input type="checkbox"/> SPOUSE <input type="checkbox"/> OTHER  |  |   |                         |  | - -                        | M F           | - -                          |   |              |                                 |
|   |  |   |                         |  | - -                        | M F           | - -                          |   |              |                                 |
|   |  |   |                         |  | - -                        | M F           | - -                          |   |              |                                 |
|   |  |   |                         |  | - -                        | M F           | - -                          |   |              |                                 |

WILL ANYONE COVERED ON THIS POLICY KEEP OTHER HEALTH INSURANCE?  YES  NO

NAME OF INSURANCE CO. \_\_\_\_\_ POLICY # \_\_\_\_\_

NAMES OF COVERED INDIVIDUALS \_\_\_\_\_

IS EMPLOYEE RETIRED?  YES RETIREMENT DATE \_\_\_\_\_  NO

ARE YOU OR ANY OF YOUR DEPENDENTS COVERED BY MEDICARE?\*  YES  NO

IF YES,  PART A  PART B INCLUDE COPY OF MEDICARE CARD

MEDICARE CLAIM # \_\_\_\_\_

*\*If you have not indicated yes or no regarding your Medicare or other insurance status, you may receive a follow-up questionnaire.*

FOR GROUP MEDICARE SUPPLEMENT MEMBERS: WILL THIS POLICY REPLACE ANY OTHER ACCIDENT AND SICKNESS INSURANCE CURRENTLY IN FORCE?  YES  NO

**I UNDERSTAND THAT BY ACCEPTING COVERAGE UNDER THIS PLAN, HEALTH NEW ENGLAND AND ANY HEALTH CARE PROVIDER MAY RECEIVE, USE AND DISCLOSE MY MEDICAL INFORMATION FOR TREATMENT, PAYMENT, HEALTH CARE OPERATIONS, AND ANY AND ALL OTHER USES ALLOWED BY LAW. I HAVE READ AND UNDERSTAND THE TERMS OF ENROLLMENT ON THE BACK OF THIS FORM. I CERTIFY THAT ALL INFORMATION ON THIS FORM IS CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE.**

\_\_\_\_\_  
 EMPLOYEE SIGNATURE DATE

**BELOW SECTION TO BE COMPLETED BY EMPLOYER**

**EFFECTIVE DATE** \_\_\_\_\_ (new enroll choose qualifying event below)

NEW ENROLLMENT  ADD DEPENDENT  CHANGE MEMBER INFO

CHOOSE REASON:  
 NEW HIRE (DATE OF HIRE REQUIRED)  LOSS OF INSURANCE  ANNUAL OE  OTHER \_\_\_\_\_ (SPECIFY)

TRANSFER TO COBRA  
 CHOOSE ONE:  HNE COBRA  HNE COBRA WITH HEALTH EQUITY HRA

**DATE OF HIRE:** \_\_\_\_\_ **HNE GROUP #:**       -

TERM POLICY  TERM DEPENDENT **END DATE** \_\_\_\_\_

CHOOSE REASON:  
 LEFT EMPLOYMENT  MOVED  VOLUNTARY CANCEL  
 COBRA TERM  NO LONGER ELIGIBLE  DECEASED

**TYPE OF COVERAGE:**  INDIVIDUAL  FAMILY  EE+1  OTHER

\_\_\_\_\_  
 EMPLOYER SIGNATURE DATE

# IMPORTANT: PLEASE READ THESE TERMS OF ENROLLMENT

## As an employee, I understand that:

1. By submitting this form or accepting coverage under the plan, I agree, on behalf of myself and all enrolled dependents, to abide by the terms of the Health New England (HNE) Agreement, which includes this form as well as the applicable Explanation of Coverage or Summary Plan Description.
2. Membership will become effective upon acceptance by the Plan and that benefits under the Plan will be explained in a separate document (Explanation of Coverage or Summary Plan Description).
3. I may only enroll dependents subject to the guidelines outlined in my HNE Agreement.
4. Whenever I seek treatment or services, I must identify myself as an HNE member by presenting my HNE Identification Card.
5. I must select a Primary Care Physician for myself and my dependents (does not apply to PPO).
6. If appropriate, I authorize my employer to deduct from my wages the rate required for the coverage selected.

## As an employer, I understand that:

1. **By submitting this form, I certify that the information provided on this form is accurate.**

# RACE & ETHNICITY

## Why are these questions being asked?

The Commonwealth of Massachusetts has established statewide goals for improving health care quality and reducing racial and ethnic disparities in health care. HNE wants to do our part to remove any barriers to fair and unbiased treatment for all of our members. **By collecting information about your race and ethnic background, we may be able to identify possible issues that affect the care or treatment you receive. HNE will then be able to work with our provider community to address any issues. We appreciate your assistance in this effort.**

**This information is designed for the purpose of data collection and will not be used for determining eligibility, rating or claim payment. HNE keeps this information confidential according to our policies and state and federal law.**

RACE Please choose from the following:

Fill in the code where indicated on the front of this form.

| Code | Description                               | R5      | White                 |
|------|---|---------|-----------------------|
| R1   | American Indian/Alaska Native             | R9      | Other Race            |
| R2   | Asian                                     | UNKNOWN | Unknown/not specified |
| R3   | Black/African American                    |         |                       |
| R4   | Native Hawaiian or other Pacific Islander |         |                       |

**ETHNIC GROUP** Please choose from the following (you may choose more than one). Fill in the code where indicated on the front of this form.

| Code   | Description                                | Code    | Description           |
|--------|--|---------|-----------------------|
| 2182-4 | Cuban                                      | 2034-7  | Chinese               |
| 2184-0 | Dominican                                  | 2169-1  | Colombian             |
| 2148-5 | Mexican, Mexican American, Chicano         | 2108-9  | European              |
| 2180-8 | Puerto Rican                               | 2036-2  | Filipino              |
| 2161-8 | Salvadoran                                 | 2157-6  | Guatemalan            |
| 2155-0 | Central American (not otherwise specified) | 2071-9  | Haitian               |
| 2165-9 | South American (not otherwise specified)   | 2158-4  | Honduran              |
| 2060-2 | African                                    | 2039-6  | Japanese              |
| 2058-6 | African American                           | 2040-4  | Korean                |
| AMERCN | American                                   | 2041-2  | Laotian               |
| 2028-9 | Asian                                      | 2118-8  | Middle Eastern        |
| 2029-7 | Asian Indian                               | PORTUG  | Portuguese            |
| BRAZIL | Brazilian                                  | RUSSIA  | Russian               |
| 2033-9 | Cambodian                                  | EASTEU  | Eastern European      |
| CVERDN | Cape Verdean                               | 2047-9  | Vietnamese            |
| CARIBI | Caribbean Island                           | OTHER   | Other Ethnicity       |
|        |  | UNKNOWN | Unknown/not specified |