

October 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be mowing access as necessary, inspecting and repainting existing transmission structures multiple areas in Western MA. Maintaining the infrastructure that supports electric lines is one of the many ways Eversource ensures the safe, secure transmission of electricity throughout the region.

### **Reliability Improvements in Your Neighborhood**

We are always working to serve you better and will be working in your area within the next couple of weeks. This maintenance work is taking place on the right of way that is on or near your property. You may have already received prior notification of the replacement of some structures, installation of new communication wire or vegetation maintenance activities in these same areas that is already in progress.

### **What You Can Expect**

First, we want you to know this work will not interrupt electric service to your property, and that people working on the project carry proper identification at all times. Crews from Supreme Industries, JHD, Inc. and Osmose will be working for Eversource to conduct the mowing, inspect existing transmission structures, and repainting on the rights of way located on or near your property. In some instances, the crews may hand excavate around the base of the structure. The excavated area will be filled in before moving on to the next structure.

Crews will be walking or riding in ATVs, using mowing equipment and bucket trucks within the rights of way.

Work hours will be Monday through Sunday, 7 a.m. to 7 p.m. Please keep in mind that the schedule may change due to weather and other unexpected circumstances.

### **Our Commitment to You**

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information about this work, please call 1-800-793-2202, or send an email to [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com). Thank you.

Sincerely,

***Brian Ragozzine***

Brian Ragozzine  
Eversource Project Manager

TOWN MANAGER'S OFFICE  
EAST LONGMEADOW MA

OCT 31 2018

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